



Environmental Commitment Statement

QVC Group's ("QVC") corporate environmental commitment statement is inspired by our Purpose Statement: "Enrich life's everyday moments through the experiences we create the connections we make, and the products we curate," and leverages our Purpose, Priorities, and Principles, including: "Drive Progress", "Do What's Right" and "Embrace the Future." We are committed to effective communication of this environmental commitment statement and its importance so that it is understood and embraced throughout our organization.

DRIVE PROGRESS

QVC Group is working to minimize its environmental impact on the communities we serve and the planet we inhabit by constantly striving to build and maintain operations that reduce our carbon emissions footprint, and which promote a healthier workplace.

We will actively work to minimize waste generation and resource consumption to the greatest extent practicable, including by ongoing quantitative measurements on key metrics.

DO WHAT'S RIGHT

Environmental Compliance: QVC Group is committed to meeting all environmental laws and regulations that are applicable to our industry in the markets in which we operate, and to protect our environment through sound management practices and decisions.

EMBRACE THE FUTURE

Environmental Management System: QVC Group evaluates and sets environmental performance goals on an ongoing basis to develop its environmental management system and establish targets to ensure its continual improvement.

Energy Management: We are committed to ensuring our team members understand their responsibilities and that we involve them in the achievement of energy efficiency goals and targets, which include:

- Adoption of practices aligned with a globally recognized energy management standard for QVC operations involving construction, refurbishment, and maintenance of facilities; and
- Reduce scope 1 and 2 greenhouse gas emissions from operations worldwide by 50% by 2030 from a 2018 baseline.

Additionally, we will dedicate appropriate resources to achieve associated objectives and targets, and to ensure those objectives and targets remain appropriate to the nature and scale of our energy use.